



RI&D PROJECTS (PTY) LTD GUARANTEE

1. GENERAL

- 1.1. RI&D Project (Pty) Ltd hereby issues a guarantee on all the work, installations, repairs, services rendered, and any other jobs that have been expressly agreed to by RI&D, and could be deemed and expected as normal working operations of RI&D.
- 1.2. This guarantee is subject to the following terms, as well as the General Terms and Conditions of the Contract agreed to between RI&D and the contracting party.
- 1.3. The guarantee shall be applicable for 12 months from the day of completion of the work by RI&D.
- 1.4. The guarantee provides that should any defects develop during the warranty period due to improper material, workmanship, or arrangement, the same, including adjacent work displaced, shall be rectified by RI&D at no expense to the Contracting Party.

2. LIMITATIONS

- 2.1. Only equipment supplied, installed, and /or commissioned by R I & D Projects or any of our employees shall be subject to the guarantee, any damage due to vandalism, incorrect use or operation, abuse, electrical surge, lightning, water damage, or mechanical damage shall be excluded from this guarantee.
- 2.2. The guarantee shall be deemed void on all work that has been abused or neglected by the Contracting Party.
- 2.3. The guarantee covers the cost of rectifying defective work and will be inapplicable to all other damages and defects of work not done by RI&D and that cannot be reasonably attributed to RI&D.
- 2.4. The guarantee will not be applicable in the case that the Contracting Party fails to inspect and report any defects under clause 10 of the General Terms and Conditions of Contract.
- 2.5. All replaced goods, services, and works shall become the property of RI&D.
- 2.6. Buy-out items will retain their OEM warranties and will be transferred to the client upon installation or supply
- 2.7. The guarantee shall be deemed void in the case that any other party or third party works or attempts to work on part of the defective installation or equipment in question.